



Crisis Hotline Coordinator

Looking to make a smart career move that gives you the freedom to use your abilities, the support of a team, and the security of an established company? Look at Portage Path Behavioral Health.

With nearly 50 years of experience providing innovative, evidence-based, quality mental health and co-occurring treatment services to the greater Summit County communities, we are connected, with partnerships that span across the healthcare and social services communities, while engaging in integrated care opportunities.

Currently our state-of-the-art behavioral healthcare center is seeking an energetic, self-motivated and highly organized LPCC or LISW to provide leadership as a Crisis Coordinator for our Hotline on a "Full-time" basis (40 hours per week) for the hours of 8:30 am - 5:00 pm for our 24/7 Psychiatric Emergency Services facility.

The successful candidate will report directly to the Vice President of Psychiatric Emergency Services (PES) and will be responsible for the integration and oversight of Psychiatric Emergency Services crisis response procedures and the operation of our 24/7 crisis intervention SUPPORT Hotline. The SUPPORT Hotline offers telephone crisis intervention and is part of the National Suicide Prevention Lifeline (NSPL) network. The Crisis Coordinator oversees all aspects of the hotline operations and duties which include, integration and oversight of Psychiatric Emergency Services clinical crisis response procedures.

Candidates must have knowledge of crisis intervention, risk assessment and suicide prevention principles in managing crisis calls, in addition to recruitment, training and supervision of the hotline staff and community volunteer crisis workers. The successful candidate will also have management, and reporting experience in the analysis of Hotline data and statistics, as well as quality oversight and compliance with National Suicide Prevention Lifeline (NSPL) contract.

Master's Degree in social work, or counseling. Must hold the minimum credentials in the State of Ohio as LISW or LPCC. Experience in the mental health field, and psychiatric emergency services. Experience in the substance abuse field preferred.

Portage Path Behavioral Health offers a vibrant clinical environment with excellent salary & benefits packages. Bi-lingual applicants fluent in both Spanish & English are encouraged to apply. For confidential consideration, please E-Mail, fax or send resume (no phone calls please) or apply to:

Portage Path Behavioral Health
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E-Mail: Jobs@Portagepath.org
An Equal Opportunity Employer