



PortagePath  
BEHAVIORAL HEALTH

June 2019

# Newsletter

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June 26th at Portage Path. Learn about the Fellowship Program and tour the facility!

KJ's 5K

Join us on October 5th for our annual KJ's 5K for Mental Health & Animal Rescue! Register [HERE](#).



## PPBH Has a New Look!

We are proud to finally share that we have a brand **new logo and look!** This refresh better reflects what we do, and the layers we have added to our care in recent years.

Our new logo is a reinterpretation of our well known original mark that has been in use since our conception in 1971. The 2019 identity update preserves the strongest elements of that identity - the leaf representing growth and wellness, and our recognizable letter "P" from which the leaf extends. The new mark also includes a winding path element representing the journey of recovery and updates to the classic serif and sans serif typeface as well.

To compliment the new logo are fresh new colors, fonts and messaging to bring a fresh look to our branding and materials.

We are in the **infant stages of a website redesign** and hope to complete that project by the end of this year.



## Get in Touch

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## A Client's Note to PES

A letter from a client treated at Psychiatric Emergency Services to its Vice President of Emergency Services, Candy Pallante, RN, LSW:

*Dearest Candy,*

*Highest Regards to you and the staff. I highly commend all of you for a job well done. Nurses, techs, and physicians. Thank you, I feel like I am being discharged in a far better state of mind and mood. Thank you all again so very much! Your hard work did not go unnoticed.*

Sincerely,

*Susan*



## Final Farewell Project Honors PPBH

On June 15th, The Final Farewell Project held its second annual Celebration of Life Dinner at St. Sebastian's Zwislner Hall. At the event, **Portage Path was honored as an agency and for individual groups and programs as well.** Groups honored from the dual diagnosis program were Crossroads, Bridges, and Compass. The Creative Coping group and The Pathways Program were also honored.

President and founder, Dorene Sherman started The Final Farewell Project to provide financial resources to families who are unable to manage the financial responsibilities for final arrangements after the loss of a loved one.

Other honorees included Akron Pride Festival, CANAPI, and Summit County Clerk of Courts Sandra Kurt.



## PPBH at Recovery Challenge

Portage Path Behavioral Health was honored to be a **Challenge Sponsor for this year's ADM Recovery Challenge held at IBH Addiction Recovery Center.** The Recovery Challenge event to support the County of Summit Alcohol, Drug Addiction and Mental Health Services Board included a 1 Mile March and a 5K with obstacles along the route to complete if desired. The event also included food trucks, goody bags and a moment of silence in remembrance of those lost to drug addiction or suicide.

Staff members Emily Harrison and Raquel Lynette participated in the race and Chris Gossard was a volunteer.

Pictured is PPBH Marketing Coordinator Emily Harrison and President of The Final Farewell Project, Dorene Sherman, who participated in the Mile March with her son and Final Farewell co-founder, Jared.



# What is KJ's 5K?

KJ's 5K for Mental Health and Animal Rescue was created in 2017 by Shari Kennedy after the death of her son by suicide to raise awareness about mental illness, suicide prevention and the treatments available. Because her son KJ loved animals, the event also includes a dog walk and a portion of the proceeds are pledged to local animal rescue operations. Shari chose to partner with Portage Path Behavioral Health, because we treat anyone, without regard to ability to pay.

This years event will be held on October 5th at Portage Lakes State Park with a 9am race start and ceremony and presentation at 10am.

Register yourself or your team today to run, walk or volunteer to support Portage Path Behavioral Health.

[Register](#)

# Dr. Phil's Lighthouse Support Staff Highlight

At Portage Path Behavioral Health, the first person a client usually encounters is not a psychiatrist or a therapist, but a member of our excellent support staff. At any given moment, our support staff are fielding questions that come from our clients and referral sources.

Our support staff does a great job of not only offering direction to clients but they are also talented in offering encouragement to our clients.

Quote from Christine Gossard, Director of Customer Service :

*"The Customer Service team has adopted the motto that we will provide optimal Customer Service and satisfaction to our clients, their families, visitors, external customers and coworkers. Our services will be provided with professionalism, respect, empathy and kindness. COURTESY is our key to help others on their path to rebuilding their lives and restoring their hope. If you have hope, you have everything."*

*This group of people are real troopers. Daily they face challenging and not so pleasant confrontations with clients. They shake it off and continue to finish their day with the satisfaction of knowing that they have done a good job. We can always rely on them to help with special projects, take on additional tasks to help the clinicians and their coworkers.*

*They truly demonstrate the meaning of Customer Service and Teamwork. I am very proud to have each one of them on my team!"*

Our clients know our support staff by name (and vice versa) and the support staff does everything possible to make sure the client is seen in the most expeditious manner. The staff is also helpful in making sure client records and test results are communicated with appropriate staff and various partner treatment hospitals.

Some common questions that are fielded are :

Where do I go for medication? Where can I get a bus schedule? Can I make a call for a ride?

Over the years, support staff have needed to field some unusual questions as well. Whatever the question or problem, we are fortunate to have our support staff here, they allow us to keep moving in a smooth manner.

Thank you to the entire team!

Photo 1: Laura Strebel, Andrea Rosian - Photo 2: Dawn Dunham, Dinika Arnett - Photo 3: John McMillan, Bonnie Bricker, Heather Fuller, Jill Pritchett, Denise McGhee, Angie Celaschi Photo 4: Tina Pangalos, Mary Smith

