



**portage path
behavioral health**

2014 ANNUAL REPORT

Rebuilding Lives, Restoring Hope

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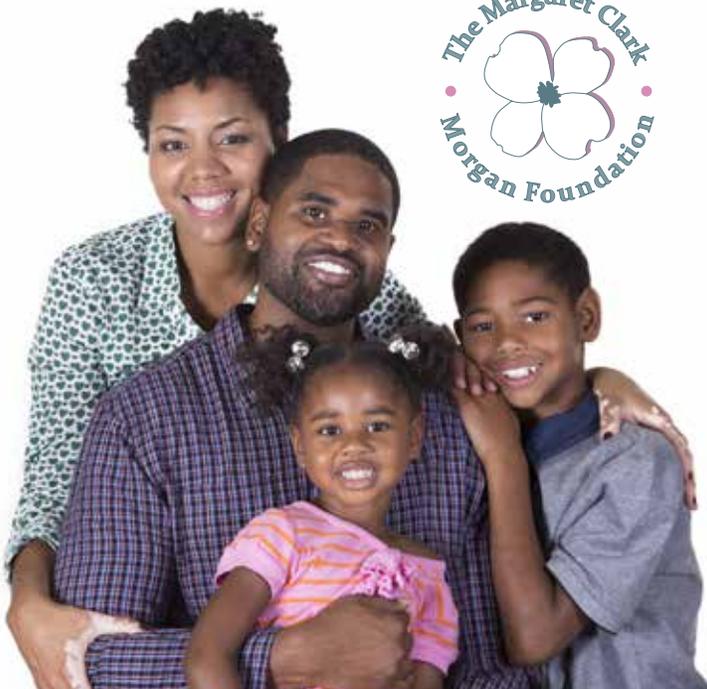
When it comes to perceptions, first impressions are everything, and unfortunately, the first impression our facilities used to make was fairly underwhelming. So, in 2014 we made the decision to invest in our appearance, in hopes of elevating the look of our organization up to the high standard set by our clinical services. This may not seem like that big of a deal, but in an industry where margins are nonexistent and reimbursement rates haven't increased in twenty-plus years, it requires some real soul searching. After much deliberation, we reached out to community partner PNC Bank for a loan, and got to work with long-overdue



building improvements, new flooring, new paint, and updated restrooms in our facilities. It's not fancy. But it is clean, comfortable, and it goes a long way toward helping clients relax, trust, and focus on getting better.

Supplementing this effort, long-time partner the Margaret Clark Morgan Foundation gave us an \$80,000 loan - at a very low rate - to help with renovations. Typically, the Foundation gives more modest grants to agencies like Portage Path, but we were proud to be "guinea pigs" in this unique request to help us with a larger project. In other grant-related news, we were awarded expanded

funding through the MEDTAPP initiative, locally administered by NEOMED, which routes State funding for the development and retention of healthcare practitioners serving our Medicaid population. This funding allowed us to bolster psychiatry services.



In the spirit of improvement, we also updated our partial hospitalization program and changed its name to Pathways. This program is an intensive program that meets daily (mornings or afternoons) and helps people who need treatment that's a little more than outpatient, but a little less than inpatient.



Perhaps the most exciting thing to happen at Portage Path in 2014 was the opening of a primary care clinic inside the PPBH Akron Office. Run by the experienced providers of AccessPointe Community Health Center, the clinic started with a 3 day-a-week schedule, which as since expanded. A survey of Portage Path clients revealed they are dealing with significant physical health issues, which are often times addressed in costly emergency settings. This clinic provides accessible, affordable primary care in a “one-stop-shop” setting that also offers mental health care and a pharmacy. Our hope is to help reduce the troubling statistic revealing that people with serious mental illnesses die 25 years earlier than the average.



Thanks to support and guidance from the County of Summit ADM Board, we were able to implement a much-needed service line that provides crucial services to many of the less-fortunate clients we see. Community Psychiatric Supportive Treatment, a.k.a. CPST, or “case management.” is a way for us to help clients take care of other needs that affect their mental (and physical) health. By helping clients with these issues - like housing, food, and employment - we remove life stressors and enable the client to better focus on their mental health issues.



In May, we received our Joint Commission accreditation review. These thorough, exhausting, un-announced reviews take place every three years, and comb through every aspect of care to make sure services are meeting standards.. Our surveyor admired the openness between outpatient clinics and Psychiatric Emergency Services, and we emerged with only minor suggestions for improvement, all of which have been implemented.



Portage Path believes in providing the best possible benefits to our employees. When we realized we were not receiving acceptable growth for staff in our retirement plan, we set out to make improvements, and, after an exhaustive search, decided to turn the reins over to TIAA. Even in a turbulent market, we’ve realized better returns, lower fees, and increased staff participation.



Portage Path Behavioral Health Info and Demographics - 2014

Total people employed 162

Total clients seen 8,425

at Akron	4,833
at Barberton	1,186
at North Summit	1,242
at PES (Psychiatric Emergency Services)	1,608
at ICC's (co-located services with ACESSPointe and AGMC)	275

Program-related clients seen

Pathways (partial hospitalization program)	240
Group Therapy	570
Pharmacological Mgmt	4,076

Total hours of service provided 67,737

Assessment/Intake	4,657
Case Management	500
Crisis Intervention	5,296
Group Therapy	10,407
Individual Therapy	20,183
Partial Hospitalization	10,968
Pharmacological Mgmt	9,410
Psychiatric Evaluation	2,004
Psychological Testing	163

Sex

Female	4,664	56%
Male	3,726	44%

Race

Caucasian	6,131	73%
African American	2,050	24%
Other	134	1.7%
Unknown	110	1.3%

Income

Under \$10,000	5,758	69%
\$10,001 - \$20,000	1,754	21%
More than \$20,001	880	10%

STATEMENT OF FINANCIAL POSITION 2014

Public Support and Revenue	2014	2013
Public Support		
ADM Board	6,418,776	7,592,304
Medicaid	3,870,331	2,251,438
Medicare	319,750	279,558
In-Kind	178,374	318,979
Grant Revenue	217,644	208,346
TOTAL	11,004,875	10,650,625
Revenue		
Fees for service	324,831	270,282
Miscellaneous	45,069	23,378
Contributed services	60,970	39,910
Donations	5,970	11,740
TOTAL	436,265	345,310
TOTAL	11,441,140	10,995,935
Expenses		
Program services	10,249,579	9,714,908
Management and general	1,267,533	1,251,628
TOTAL	11,517,112	10,966,536
Non operating income (loss)	5,016	4,772
Change in Net Assets	(70,956)	34,171
Net assets at beginning of year	958,866	924,695
Net assets at end of year	887,910	958,866

Audit performed by Bober Markey Fedorovich, the results of which were a clean audit with an un-modified opinion, the highest rating we could receive.

PORTAGE PATH PARTNERS



"Advocating Today for a Healthier Tomorrow"



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Akron, Ohio 44308
portagepath.org

Akron Outpatient Clinic

340 S. Broadway Street
Akron, OH 44308
330-253-3100

Barberton Outpatient Clinic

105 Fifth Street SE, Ste 6
Barberton, OH 44203
330-745-0081

North Summit Outpatient Clinic

792 Graham Road, Ste C
Cuyahoga Falls, OH 44221
330-928-2324

Psychiatric Emergency Services (PES)

10 Penfield Avenue
Akron, OH 44310
330-762-6110